

CUSTOM CONTENT
MARCH 29, 2021

WOMEN OF INFLUENCE: HEALTH CARE



Effective Leadership Under Pressure

Considering the extremely challenging times we have faced over the last year due to the COVID-19 crisis, it has become particularly evident that solid leadership in the health care sector – which has always been important – has become more essential than ever. Health care professionals help and protect our community...and the leaders of this industry have been tasked with making transformational decisions every day.

There are some particularly stellar health industry stewards in the LA region who happen to be women and we've alphabetically listed some of the best of them here, along with some key details and information about their careers and recent successes and stand-out moments they've achieved.

The health care leaders listed in these pages were chosen by the Los Angeles Business Journal to be recognized for exceptional stewardship and achievement across the full spectrum of responsibility, exemplary leadership as evidenced by the highest professional and ethical standards, and for contributions to the health and wellbeing of the Los Angeles community at large.

Congratulations to the extraordinary women who made this list and thank you once again for navigating through uncharted territory over the last year and working to keep the people and businesses of Los Angeles protected and healthy in times of need.

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in the nation.**



#1 in Los Angeles, #4 in the nation, U.S. News & World Report Best Hospitals.

Los Angeles Business Journal

2021 TOP WOMEN OF INFLUENCE IN HEALTH CARE



April W. Armstrong, MD, MPH
Keck Medicine of USC
Keck School of Medicine of USC



Tamara N. Chambers, MD
Keck School of Medicine of USC



Stephanie L. Hall, MD, MHA, FACEP
Keck Medicine of USC
Keck School of Medicine of USC



Michele D. Kipke, PhD
Keck School of Medicine of USC



Vivian Mo, MD, MHA
Keck Medicine of USC
Keck School of Medicine of USC



Theresa Murphy, RN
USC Verdugo Hills Hospital



Neha Nanda, MD
Keck Medicine of USC
Keck School of Medicine of USC



Mary Virgallito, RN
USC Verdugo Hills Hospital

Congratulations to these remarkable women for their exemplary leadership and tireless efforts to improve the quality of care for all. Their continued commitment to deliver beyond exceptional medicine is why Keck Medicine of USC remains one of the top health systems in the nation.

(800) USC-CARE

[KeckMedicine.org/lawomen](https://www.KeckMedicine.org/lawomen)



Keck Medicine
of **USC**

BEYOND EXCEPTIONAL MEDICINE™

WOMEN OF INFLUENCE: HEALTH CARE



BETH ANDERSEN

President, California Commercial Business
Anthem

Beth Andersen is president of Anthem Blue Cross of California’s commercial business. She leads California’s second-largest health plan, and in her role she works collaboratively with communities, providers, consumers, purchasers, and local and state officials to provide great insurance products while helping to constructively transform health care for all Californians.

The healthcare system is complex and often difficult to navigate, and consumers are looking for simple and effective ways to access affordable care. With that spirit in mind, Anderson developed new, cost-effective health plan options which include provider partners who focus on innovative approaches to care and improved outcomes, delivering on an improved member experience at a lower cost. These new health plan options include a user-friendly interface to help members select their primary care physicians, schedule online timely appointments, and access follow-up care with specialists via digital and video-telephonic means in addition to conventional office visits.



APRIL W. ARMSTRONG, MD, MPH

Professor of Dermatology (Clinical Scholar),
Associate Dean for Clinical Research
Keck School of Medicine of USC

April Armstrong serves as associate dean of clinical research at Keck School of Medicine at USC. She is also director of clinical research for the Southern California Clinical and Translational Research Institute (SC CTSI). In the Department of Dermatology at USC, she serves as vice chair, director of clinical trials and outcomes research, and director of the Psoriasis Program.

When the pandemic hit, Dr. Armstrong quickly mobilized various groups at USC to help investigators with their research plans and to assemble a process and personnel for collecting samples for USC’s institutional COVID-19 biorepository. The biorepository enables valuable research on COVID-19, advancing the understanding of the disease and treatment targets. This would not be possible without her leadership and hard work. In her own research, Dr. Armstrong studies severe skin diseases, particularly focusing on the appropriate use of systemic agents, comparative effectiveness research, and technology-enabled healthcare delivery.



MELISSA BAILEY

President
Wound Care Advantage

Melissa Bailey’s dynamic leadership over the past eight years at Wound Care Advantage (WCA) has been instrumental in expanding the company’s portfolio of offerings and hospital partnerships. She works closely with nurses, doctors, and professional healthcare staff at hospitals across the US to support industry leading patient care. She is committed to being a part of sustainable healthcare solutions to advance access and quality of care to wound care patients across the nation.

During her time at WCA, she has provided departmental leadership for education, implementation, corporate operations, sales and business development, and has been a key advisor for the company’s technology platform giving her an in-depth understanding of WCA’s philosophy and methodology. In her role as president, she oversees both the internal and external strategy of WCA to ensure the mission and vision of the organization is achieved. Bailey directly oversees sales and business development, marketing, education, and media and communications.



ELAINE BATCHLOR, MD, MPH

Chief Executive Officer
MLK Community Healthcare

Dr. Elaine Batchlor is the chief executive officer of Martin Luther King, Jr. Community Hospital, which opened in 2015. Dr. Batchlor was the driving force behind the effort to open the new, state-of-the-art, community-oriented, safety-net hospital providing compassionate, quality care and improving the health of the South Los Angeles community. Throughout her career, Dr. Batchlor’s number one priority has been to improve access and quality of care for underserved communities utilizing innovative and collaborative approaches. Her work to increase access for underserved populations has been recognized as an example of leading best practices and adopted throughout California.

Before assuming the helm of Martin Luther King, Jr. Community Hospital, Dr. Batchlor served on the executive leadership team of L.A. Care Health Plan, the nation’s largest public health plan. She was instrumental in developing a care delivery model that expanded access and resources to more than a million individuals throughout the county.

Congratulations to **Lori J. Morgan, MD, MBA, president and CEO, Amal Obaid-Schmid, MD, medical director of trauma services, and Kimberly Shriner, MD, infectious disease specialist,** on being named Women of Influence in Healthcare!



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Reaching more than 250,000 Los Angeles Business Leaders



Zoila D. Escobar

Executive Vice President and Chief Administrative Officer
AltaMed Health Services

President
AltaMed Foundation

Women of Influence: Healthcare

Thank you for your dedication to leveling health care disparities for underserved and marginalized communities over the past 30 years. Your leadership was instrumental in ensuring COVID-19 testing was available in the areas that needed it most. Congratulations on this well-deserved recognition.



WOMEN OF INFLUENCE: HEALTH CARE



MEGAN JONES BELL, PSYD
Chief Strategy and Science Officer
Headspace

Megan Jones Bell, PsyD is chief strategy and science officer at Headspace, a leader in digital health and making mental health care more effective, affordable, and accessible. Megan leads global corporate strategy, technology strategy, and new ventures including Headspace’s digital health subsidiary, Headspace Health. She oversees medical and clinical affairs, and behavioral science.

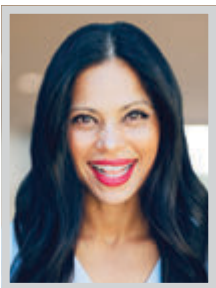
Dr. Bell’s science team focuses on developing evidence-based interventions and clinically validating the benefits of Headspace through 70+ clinical research studies conducted by Headspace’s academic partners. She previously also led Headspace’s enterprise business, including product development through go-to-market, and health care business development and partnership efforts. Her team drove the strategy behind Headspace’s COVID response efforts to help address physician burnout by providing free Headspace subscriptions to all US nurses and health care workers.



ANGELA BERNACKI
Chief People Officer
Emanate Health

Angela Bernacki oversees all aspects of Emanate Health’s Human Resources, Employee Health, Building Connections cultural transformation, Patient Experience, Patient Relations department, Interpreter Services, the Patient and Family Advisory Council and the Cope Health Scholar program. She also manages all aspects of Emanate Health’s employee and workplace operations.

Bernacki develops Emanate Health’s Building Connections culture that is built on employees’ commitment to the mission, employee involvement and enthusiasm, employee recognition and engagement sustainability structure that helps build an award-winning culture. She also coordinated the community led employee appreciation parade that consisted of over 200 vehicles. Bernacki is also a key member of the Emanate Health COVID-19 Planning Task Force that supported and led the organizations pandemic planning and implementation of resources and staffing.



KAVITHA BHATIA, MD, MMM, FAAP
Chief Medical Officer, Strategy: President and Chair,
Prime Healthcare Foundation
Prime Healthcare

Dr. Kavitha Bhatia leads the development and implementation of strategic initiatives that advance the mission and success of Prime Healthcare, a nationally recognized health system with 46 hospitals in 14 states. As chief medical officer of strategy, Dr. Bhatia works with leaders to align goals, prioritize system-wide value creation, and implement strategic initiatives to ensure Prime’s continued operational, financial, and clinical success.

Dr. Bhatia’s leadership and vision have helped Prime leverage its unique value and national scale, leading to improved efficiency, standardization and quality, award-winning care. Dr. Bhatia also serves as chair and president of the Prime Healthcare Foundation, a 501(c)(3) not-for-profit public charity. Fifteen of Prime Healthcare’s 46 hospitals are not-for-profit members of the Prime Healthcare Foundation. Dr. Bhatia also serves in advisory roles at the state and national level.



SUSAN J. BROWN, PHD, RN
Senior Vice President of Patient Care Services and
Chief Nursing Officer
City of Hope

Susan J. Brown, Ph.D., R.N., CENP, senior vice president of patient care services and chief nursing officer provides vision, leadership and guidance to the practice of nursing and patient care at City of Hope. Dr. Brown, with more than 30 years of executive and senior leadership experience in oncology at academic medical centers, community hospitals and health care systems, also brings a decade of clinical experience as a staff nurse and clinical nurse specialist in the field.

At City of Hope, Dr. Brown leads the delivery of patient care for nursing, clinical nutrition, rehabilitation services, and respiratory and cardiac diagnostic laboratory services, and is responsible for patient care standards, professional practice standards, and the delivery of efficient and cost-effective care in inpatient and outpatient settings. As a passionate advocate for oncology nursing, with a strong interest in scientific research, she also supports City of Hope’s clinical research mission.



TAMARA N. CHAMBERS, MD
Chief Medical Director of Otolaryngology—Head and Neck Surgery, Speech Pathology, and Audiology at LAC+USC Medical Center; Assistant Professor of Clinical Otolaryngology—Head and Neck Surgery
Keck School of Medicine of USC

Tamara Chambers is a surgeon at the USC Caruso Department of Otolaryngology—Head and Neck Surgery at the Keck School. She received the 2020 USC Mentoring Award for Faculty Mentoring Faculty. The award recognizes exceptional individuals who go above and beyond what is expected, fostering an engaging, supportive, and inclusive academic environment through their mentorship of colleagues, graduate, and undergraduate students.

Dr. Chambers has worked tirelessly during the pandemic, leading the otolaryngology services on the front lines. She focused on providing safe and effective care to patients, particularly in providing airway management for patients in critical-care and the ICUs. Dr. Chambers also is a strong advocate for diversity, equity, and inclusion. She has spoken at multiple public events over the past year in support of the Black Lives Matter movement, for improved educational opportunities for individuals from underrepresented groups.



TERESA DAVID
Chief Operating Officer
Facey Medical Foundation

Teresa David oversees the daily operations of Facey Medical Group’s eleven patient care sites, including risk management, quality management, facilities, customer service, patient experience, marketing, corporate compliance, and health plan contracting. She also serves on several advisory boards for Providence’s ambulatory care network.

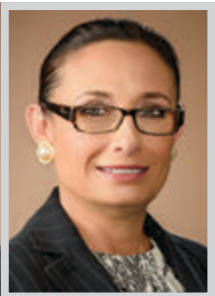
She has kept a steady, compassionate hand on Facey Medical’s operations during these times. She asks daily about people who have personally struggled with COVID. She acknowledges the hard (and extra) work on everyone’s plates. She goes out of her way to boost morale, delivering goodie bags to physicians in hospitals, hosting ice cream socials for our clinics, and more. She’s always connected to others in the community and at Providence to ensure we have current information and tools to support each other. And on top of everything, Facey’s statewide patient satisfaction scores were higher in 2020 than any prior year.



SUSAN DURHAM
Chief of Neurosurgery
Children’s Hospital Los Angeles

Dr. Durham was the second female ever to lead a neurosurgery training program in the United States when she was named division chief of neurosurgery at the University of Vermont Larner School of Medicine in 2017. Since 2020, she has served as division chief of Pediatric Neurosurgery at CHLA, making her the first female surgical division chief at CHLA.

Dr. Durham is one of few investigators in the field of gender inequity and gender disparity in neurosurgery. Her data-driven research has highlighted the need to address gender inequities in the field of neurosurgery in order to create a more diverse workforce by focusing attention on improving the recruitment and retention of female neurosurgeons. Throughout her career, she has served as an important mentor, sponsor and role model to many females who are interested in a career in neurosurgery.



ZOILA D. ESCOBAR
Executive Vice President & Chief Administrative Officer of AltaMed Health Services; and
President of the AltaMed Foundation
AltaMed

Zoila Escobar serves as the executive vice president and chief administrative officer of AltaMed Health Services, the nation’s largest independent federally qualified health center. Escobar oversees several critical administrative areas shaping nearly every dimension of the AltaMed experience to ensure that everyone AltaMed serves receives patient-centered care.

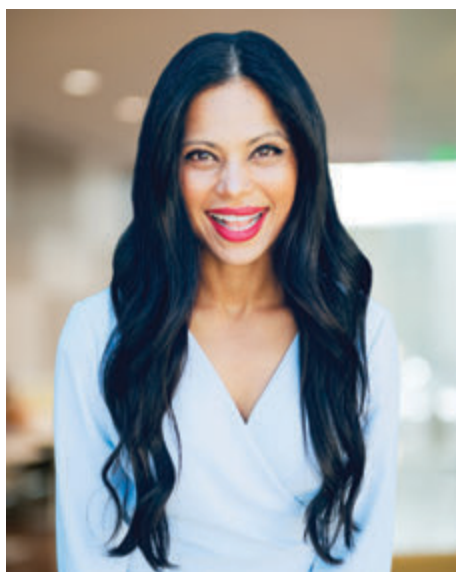
When the COVID-19 pandemic was declared, AltaMed was faced with unprecedented challenges and made changes to accommodate patients in a new way. Under Escobar’s leadership, AltaMed’s development team quickly secured funding from donors and launched nine outdoor testing and medical evaluation sites in 10 days. The sites accommodated anyone in the community and were accessible to essential workers in what would become the hardest-hit areas by the virus. AltaMed ran the outdoor testing sites for months, serving tens of thousands until local health departments established a wider network of public testing sites.

TRUVEN HEALTH ANALYTICS



Every award tells a story of a life touched by Prime Healthcare.

We are humbled, but what matters most is that each award reflects the dedication our doctors, nurses and staff have to each and every patient ... from Los Angeles to Rhode Island. It is through this tireless commitment that our friends and neighbors get better, feel stronger and live their best lives. That makes us proud. That makes us work harder. That makes us a family of professionals who strive for clinical excellence every day.



Prime Healthcare congratulates **Dr. Kavitha Bhatia** on receiving the **Women of Influence: Healthcare Award** from the **Los Angeles Business Journal**

Kavitha Bhatia, MD, MMM, FAAP
President and Chair,
Prime Healthcare Foundation &
Chief Medical Officer of Strategy,
Prime Healthcare

- 46** Hospitals saved
- 14** States
- 300** Quality awards in 2020 for patient safety and excellence
- 2.5** Million+ patients served annually
- 1.0** Billion+ in charity care in 2020



WOMEN OF INFLUENCE: HEALTH CARE



RHONDA FOSTER
*Chief Nursing Officer and
Vice President of Patient Care
Children’s Hospital Los Angeles*

Rhonda Foster oversees all nursing and other related disciplines essential to providing care at Children’s Hospital Los Angeles with more than 2,500 team members under her leadership. With her extensive experience in nursing, nursing administration and leadership education, Foster helps formulate initiatives that address developing needs of the community and changing trends in health care.

Foster has helped to restructure clinical services and lead during the pandemic, and within that time, ongoing racial injustice in our country and the Black Lives Matter (BLM) movement. Foster joined CHLA in July 2019 and was still acclimating to the organization when the pandemic hit, followed by BLM. She quickly pivoted by engaging the CHLA community, learning the strengths of her team and providing them much-needed guidance during this crucial time. Foster believes her legacy is tied to those whom she has helped be successful through her influence and mentorship.



LEEANN HABTE
*Partner
Best Best & Krieger LLP*

Leeann Habte is a partner at Best Best & Krieger LLP who focuses on health care and privacy law — and the intersection of the two. She works with hospitals, health plans and medical device companies. Habte advises clients on complex data sharing issues, privacy/security breaches, regulatory compliance, reimbursement and contracting.

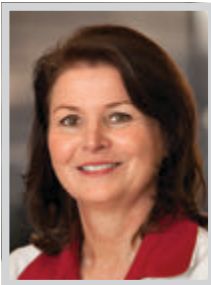
Habte has a diverse background in health care. She brings years of experience in health policy and health care administration to her legal work. She began her legal career with a large international law firm before joining BB&K in 2016. Also a Certified Information Privacy Professional, Habte led the launch last year of BB&K’s Privacy & Cybersecurity practice group. The inter-disciplinary team helps both public agencies and private entities navigate the myriad of state and federal privacy laws and prevent and address security incidents.



PATRICIA “PEACHY” HAIN
*Executive Director, Nursing Services
Cedars-Sinai*

As with all health care professionals, especially those on the front line, the last year has been incredibly challenging. Peachy Hain, executive director of nursing services at Cedars-Sinai, has found ways to keep her team engaged, focused and find the best ways to meet the needs of patients.

In addition, over the past 18 months, Hain has been able to improve the fiscal performance year to year, decrease incidental overtime which has resulted in savings and oversees dialysis, inpatient hospice and inpatient diabetic program. She also continues to work on the Geriatric Fracture Program, which has successfully reduced patients’ time to surgery to 24 hours or less, length of stay by two days, and improved the prevention and management of delirium of these high-risk patients.



STEPHANIE L. HALL, MD, MHA, FACEP
*Chief Medical Officer, Keck Hospital of USC and USC Norris Cancer Hospital; Associate Dean of Clinical Affairs, Keck School of Medicine of USC
Keck Medicine of USC*

Stephanie L. Hall, MD is chief medical officer of Keck Hospital of USC and USC Norris Cancer Hospital and associate dean of clinical affairs for the Keck School of Medicine. Her responsibilities include leading the quality and outcomes department, graduate medical education, accreditation activities, licensing and regulatory affairs, medical staff administration and safety and emergency management.

Dr. Hall’s initiatives have resulted in the systematic improvement in quality outcomes at the Keck Medical Center, leading to recognition by U.S. News & World Report’s best hospital rankings, the American Heart Association with the Gold Plus Award for Heart Failure and the Leapfrog Group with a Hospital Safety Score of an “A.” Under Hall’s leadership during the pandemic, the hospitals have adapted numerous safety precautions to protect the well-being of staff and patients.

When we look for those who inspire, encourage and lead, we simply turn to those around us

Cedars-Sinai is proud to have Jill Martin, senior vice president and chief operating officer of the Cedars-Sinai Medical Network, and Patricia “Peachy” Hain, MSN, RN, executive director of Nursing Administration, named as Top Female Healthcare Leaders by the LA Business Journal’s Women of Influence: Healthcare.

We congratulate all of the outstanding honorees and award recipients.



HOME TO INFLUENTIAL WOMEN AND THE BEST HEALTHCARE FOR CHILDREN.

Children's Hospital Los Angeles congratulates
Dr. Susan Durham, Dr. Rhonda Foster and Dr. Michele Kipke for their
selection as Los Angeles Business Journal Women of Influence: Healthcare!



Susan Durham, MD

Neurosurgeon

Specialty: Neurosurgery



**Rhonda Foster, EdD, MPH,
MS, RN, NEA-BC**

*Chief Nursing Officer and
Vice President of Patient Care*



Michele Kipke, PhD

Principal Investigator

Specialty: Research on
Children, Youth and Families

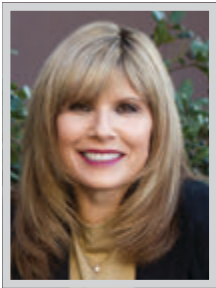


When you choose Children's Hospital Los Angeles, you are choosing pediatric experts like these. Our hundreds of specialists across 350 programs and services are passionate about creating hope and building healthier futures for all children.

Find a doctor at [CHLA.org](https://www.chla.org)



WOMEN OF INFLUENCE: HEALTH CARE



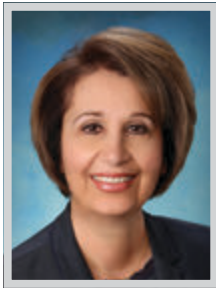
SUSAN HERMAN
Chief Nursing Officer
MemorialCare Miller Children’s &
Women’s Hospital Long Beach

Susan Herman provides oversight for nursing clinical care areas at Miller Children’s & Women’s and the nearly 1,000 registered nurses who practice within those areas. Herman leads an all-female team of managers who foster a collaborative work environment while improving nursing excellence to ensure patients receive the highest quality care. Herman has spent the last 18 months overseeing the opening of the Children’s Village, which is the only building of its kind in LA County with a one-stop-shop approach to outpatient specialty care for kids. This building makes the health care experience more convenient and efficient, while reducing health care costs for thousands of children and their families across the region who need specialized pediatric care each year. Herman also was instrumental in Miller Children’s & Women’s being ranked as among the top children’s hospitals in the nation for Pediatric Pulmonology & Lung Surgery by U.S. News & World Report.



CEONNE HOUSTON-RAASIKH
Chief Nursing Officer, PIH Health Downey Hospital
PIH Health

Ceonne Houston-Raasikh is chief nursing officer for PIH Health and its 199-bed nonprofit hospital that has served residents of Downey and neighboring communities in L.A. County for over 100 years. She is responsible for executive oversight of the hospital’s nursing practice and operations and is accountable for developing strategic partnerships with medical staff and key leaders to achieve organizational and system-wide goals. Dr. Houston-Raasikh also implemented practices that led to increase the HCAHPS patient experience and employee engagement scores annually. She led efforts for PIH Health Downey Hospital to achieve primary stroke designation, increase patient experience outcomes, reduce length of stay in Emergency Department, and improve hospital acquired quality metrics. Under her leadership, the hospital was recognized as one of Healthgrades America’s 100 Best Hospitals for Joint Replacement and is the recipient of the Healthgrades Gastrointestinal Care Excellence Award for two consecutive years.



ALICE ISSAI
President
Adventist Health Glendale

As the president of Adventist Health Glendale, a full-service, 515-bed acute care teaching facility in Glendale, Alice Issai has driven the hospital’s response to the COVID-19 pandemic through innovation, agility and vigilance. Her leadership has introduced lines of service and the expansion of community well-being programs and recognition for safety and quality. Under Issai’s leadership, the hospital has established a complete structural heart program expanded the number of primary care physicians and specialists; and grown surgical sub-specialties including gynecologic-oncology, colorectal and breast surgery. In the hospital’s 115th year of service to its communities, Adventist Health Glendale has been recognized among the top 5% of hospitals statewide for quality and safety by U.S. News & World Report; earned its 12th consecutive “A” grade from The Leapfrog Group; and was one of just five in Southern California to achieve a 5-star rating from the Centers for Medicare & Medicaid Services.



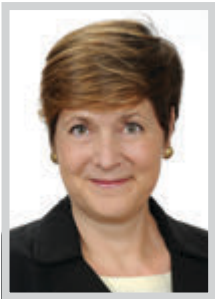
MICHELE D. KIPKE, PHD
Vice Chair of Research and Division Chief,
Children’s Hospital Los Angeles; Professor of Pediatrics
and Preventive Medicine
Keck School of Medicine of USC

Michele Kipke serves as co-director of the Southern California Clinical and Translational Science Institute (SC CTSI) at USC and vice chair of research in pediatrics at Children’s Hospital Los Angeles. A nationally known health researcher and policy expert, Dr. Kipke has been intimately involved in the HIV/AIDS epidemic since its onset in the U.S. and has made significant scientific contributions to the field of HIV prevention. She launched the Keck School’s COVID-19 research task force, coordinating groups to accelerate pre-clinical, clinical and population-based research. As director of community engagement for the SC CTSI, Dr. Kipke is also leading efforts to develop culturally specific educational messages to address fears, concerns, and misinformation about COVID-19. She is preparing to launch a large-scale initiative to educate, empower and disseminate information about vaccines in communities of color.



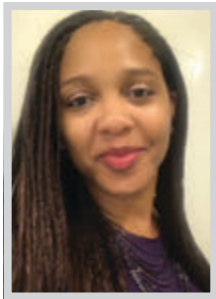
KELLY LINDEN
CEO
Providence Saint Joseph Medical Center

Kelly Linden became CEO of Providence Saint Joseph Medical Center almost three years ago. In her career, she has developed a strong background in operations leadership, strategy and business development for health care providers, including hospitals and outpatient facilities. Among her areas of expertise is controlling operational costs through contract negotiations with suppliers and purchased services organizations and collaboration with the clinical and medical staff in utilization management and product standardization. She also brings to her work at Providence Saint Joseph her skills in staff engagement and collaboration. Linden has led a multi-million dollar complex campus development, including the construction of a new patient tower and has developed market strategies and physician alignment with providers serving diverse communities. Linden is also focused on growing key service lines including cardiovascular, cancer and orthopedics.



CAROL LUCAS
Shareholder
Buchalter

Carol Lucas is chair of Buchalter’s Health Care Practice Group and former co-chair of the Corporate Practice Group. She focuses her practice on health care law and general business law. She has extensive experience in mergers and acquisitions, joint ventures, securities, private placements, state and federal regulations, entity formation and corporate representation of both public and private companies in the health care industry. Lucas is a member of the American Health Lawyers Association, the Los Angeles County Bar Association, and the State Bar of California. She is a past chair of the Executive Committee of the State Bar Business Law Section and a past co-chair of Business Law Section’s Corporations Committee and Health Law Committee and a past vice chair of the Section’s Opinions Committee. She is currently the secretary of the State Bar Business Law Section’s Insurance Law Committee.



DEMETRIA MALLOY
Plan Performance Medical Director (state)
Anthem Blue Cross

Dr. Demetria Malloy serves as the Plan Performance medical director for Anthem Blue Cross’ Medicaid team. She is the clinical subject matter expert on clinical team collaborations with Anthem’s contracted provider groups, hospitals and ancillary services, as well as telehealth/digital solutions and innovative care. Dr. Malloy led the creation of a mobile unit clinical team that successfully connected with high-risk disconnected patients, and helped connect them long term to their primary care provider. Over 700 previously unengaged patients who often received disjointed care in emergency room settings were successfully connected to ongoing outpatient care since the fall of 2019. Dr. Malloy led a team that successfully deployed a community-based doula pilot program as part of Anthem’s Maternal Birth Equity Program. Twenty-five high-risk women successfully gave birth to full-term babies, defying predicted statistics. Expansion of the program is occurring in 2021.



DIANE MARTIN
Chief Marketing & Communications Officer
Emanate Health

Diane Martin oversees the creation and execution of brand strategy and experience, marketing and advertising, thought leadership, public and media relations, social and digital media strategy, communications, health policy, advocacy and consumer access for Emanate Health and its subsidiaries. Since joining Emanate Health in 2018, Martin has built a modern cross-functional infrastructure to advance digital innovation across the health care system. During the COVID-19 pandemic, Martin created and led the development of a series of Emanate Health “Ask the Doctor” live chats and videos. With many people sheltering at home, the presentations from physicians and infectious disease specialists allowed us to communicate with the community and provide them with valuable health information related to COVID-19 and the impact on chronic health conditions such as heart disease and stroke. She also led and established a series of marketing campaigns that communicated with people externally and internally.

Ceonne Houston-Raasikh RN DNP
Chief Nursing Officer
PIH Health Downey Hospital



Irena Zuanic RN MSN
Chief Nursing Officer
and Co-Site Administrator
PIH Health Good Samaritan Hospital



Ramona Pratt RN MSN
Chief Nursing Officer
PIH Health Whittier Hospital

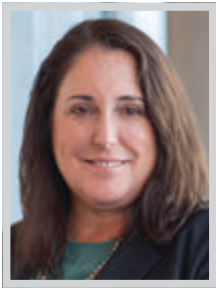


PIH HEALTH CONGRATULATES **Our Women of Influence: Healthcare**

PIH Health honors our women in healthcare leadership and appreciates their exceptional contributions. PIH Health is a nonprofit, regional healthcare network that serves approximately 3.7 million residents in the Los Angeles County, Orange County and San Gabriel Valley region. We are here for all of your healthcare needs. For more information, visit PIHHealth.org.



WOMEN OF INFLUENCE: HEALTH CARE

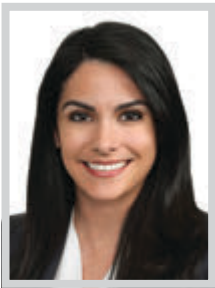


JILL MARTIN

Senior Vice President and Chief Operating Officer
Cedars-Sinai Medical Network

As senior vice president and chief operating officer, Jill Martin oversees business and operational aspects of the Cedars-Sinai medical network which includes the financial/operational management of \$420 million physician network made of 1,000 physicians and 1,700 staff. She also manages imaging and ambulatory surgical center joint ventures and physician supportive functions such as billing, financial operations/reporting, provider contracting, risk management, and network development.

Not only has Martin been instrumental in continually finding innovative ways to move Cedars-Sinai's network into the future, she also ensures different perspectives and ideas are heard to allow for the best possible path forward. In addition, throughout her 20+ years of service at Cedars-Sinai, she continues to be committed to mentoring the next generation of leaders, especially up-and-coming female talent, knowing that representation is a key to success.



DAMARIS MEDINA

Shareholder
Buchalter

Damaris Medina serves on Buchalter's Board of Directors, is co-chair of Buchalter's Life Sciences Industry group, chair of the Women of Buchalter Committee and a member of the firm's Partnership Evaluation committee. Medina represents hospital systems and a diverse array of other health care clients in high stakes litigation in federal and state court, as well as in arbitration.

Her standing as a top attorney in the health care field is routinely recognized by industry publications. This was recently reinforced by her selection as one, of only four, leading attorneys in the field to teach mediation and arbitration of health care matters to JAMS' neutrals in California. Medina successfully litigates numerous complex large exposure cases against major health plans recovering millions of dollars on behalf of health care providers, and routinely advocates for health care providers by advancing and establishing new legal theories that are significant to the health care provider industry.



VIVIAN MO, MD, MHA

Interim Chief of the Division of Cardiology; Chief Medical Officer of USC Care Medical Group; Director of the USC Women's Cardiovascular Center; Cardiologist and Clinical Associate Professor of Medicine (Clinician Educator), Keck School of Medicine Of USC
Keck Medicine of USC

Vivian Mo, MD serves as interim chief of the Division of Cardiology, director of the USC Women's Cardiovascular Center, and as chief medical officer (CMO) of USC Care Medical Group. As CMO, she oversees quality and patient safety throughout Keck Medicine of USC's ambulatory network and empowers physicians to provide seamless, high standards of patient care while aligning their work efforts and engagement within USC's clinical programs.

During the pandemic, Dr. Mo has overseen the resumption of outpatient procedures and surgeries after county-wide shut-downs due to high infection rates as well as the transition from face-to-face clinic visits to a robust telemedicine program. Dr. Mo has a special interest in women's cardiovascular health and echocardiography.

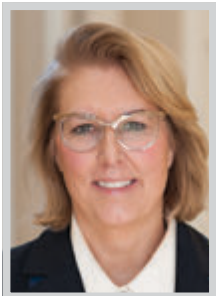


DeETTE MONTGOMERY

Chief Operating Officer,
Providence Medical Institute
Providence

DeEtte Montgomery leads clinical and administrative operations for Providence Medical Institute, a not-for-profit physician services organization providing comprehensive primary and specialty care services across Los Angeles County with approximately 265 providers, 650 caregivers and nearly 50 medical offices.

Montgomery is passionate about ensuring underrepresented populations receive the care and services they need. She led efforts to expand services in Los Angeles through the construction of a 26,000 square foot multi-specialty medical office. Services at PMI Wateridge, which opened in late 2019, include family medicine, pediatrics, cardiology, behavioral health, and imaging. OBGYN and ophthalmology will be added in 2021. In 2020, she formed the Providence Los Angeles Medical Foundations Diversity, Equity and Inclusion Council, serving as its chair. The Council has focused on outreach to caregivers within Providence.



LORI J. MORGAN, MD, MBA

President & CEO
Huntington Hospital

Dr. Lori J. Morgan is the president and CEO of Huntington Hospital, a 619-bed, non-profit hospital in Pasadena. In her four years at Huntington Hospital, Dr. Morgan has brought her best-practice lens as both a physician and administrator to elevate how care is delivered. She has fortified resources that support the patient experience and invested in programs that ensure quality outcomes. She is also leading the organization's vision in ensuring access to care across the continuum – particularly throughout the COVID-19 pandemic.

Dr. Morgan holds a deep concern for all patients, especially those who are most vulnerable to a traumatic life situation or past experience. She has implemented a trauma-informed care training for every employee in the hospital that recognizes and appropriately responds to patients who've experienced trauma to ensure the hospital is honoring the humanity in each person who seeks care.



THERESA MURPHY

Chief Nursing Officer
USC Verdugo Hills Hospital

Theresa Murphy is the chief nursing officer at USC Verdugo Hills Hospital, responsible for nursing services, quality and safety initiatives, and nursing professional development. Her interests include advancing nursing practice through the understanding of the California Nurse Practice Act, leadership development and organizational structures that support innovative care delivery.

Murphy is responsible for nursing services, quality and safety initiatives, and nursing professional development. Her interests include advancing nursing practice through the understanding of the California Nurse Practice Act, leadership development and organizational structures that support innovative care delivery. She helped implement safe nursing practices during the pandemic, as well as support services to prevent burnout. As the chair of the Hospital Association of Southern California's Nursing Advisory Committee, she has been a staunch advocate for developing systems to prevent nursing staff burnout, leading training sessions and webinars to assist regional providers with this crisis.

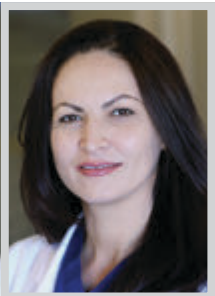


NEHA NANDA, MD

Medical Director of Infection Prevention and Antimicrobial Stewardship
Keck Medicine of USC

Since the pandemic hit, Dr. Neha Nanda has taken the lead in infection prevention and policy at Keck Medicine's three hospitals and some 80 ambulatory locations. She coordinated hospital restructuring to allow for isolation and quarantine of COVID-19 patients, oversaw a necessary cessation of services in anticipation of a surge, and developed a plan for the strategic resumption of elective procedures and surgeries. Through her working relationship with national and local health officials to create best practices throughout the health system of 2,000 doctors and over one million patients, she also has used her expertise to provide accurate and timely information to local, national and international media outlets.

Dr. Nanda also heads up antimicrobial stewardship efforts to ensure the judicious use of antibiotics to treat patients with bacterial infections. In addition, she serves on several national committees, such as the antimicrobial stewardship committee of the Society for Healthcare Epidemiology of America.



AMAL OBAID-SCHMID, MD

Medical Director, Trauma Services
Huntington Hospital

Dr. Amal Obaid-Schmid is the medical director of trauma services at Huntington Hospital. Every day, Dr. Obaid-Schmid provides lifesaving care to Huntington's emergency room and trauma patients, the largest Level II trauma center in the San Gabriel Valley. This work has been especially challenging as a frontline caregiver and leader throughout the COVID-19 pandemic. Dr. Obaid-Schmid is the physician in charge for the Physician Disaster Task Force and has been actively involved in navigating physician roles and helping to prepare doctors during the pandemic. She has also spearheaded a program to provide education to help prevent traumatic injuries.

Dr. Obaid-Schmid has trained numerous community members including teachers, school nurses and business members in the community in "Stop the Bleed" training program which is a nationwide initiative to teach people how to control bleeding prior to paramedic arrival in the event of mass casualty incidents.

Los Angeles Business Journal

Women of Influence in Health Care



Angela Bernacki



Diane Martin, MBA

Congratulations

Angela Bernacki, Chief People Officer and **Diane Martin**, Chief Marketing & Communications Officer. Your continuous and compassionate work to lead change are reasons why Emanate Health is among the region's leading health systems.



Inter-Community Hospital | Queen of the Valley Hospital | Foothill Presbyterian Hospital

WOMEN OF INFLUENCE: HEALTH CARE



RAMONA PRATT

Chief Nursing Officer, PIH Health Whittier Hospital
PIH Health

Ramona Pratt is responsible for executive oversight of the nursing practice and operations of PIH Health Whittier Hospital, a 523-bed nonprofit hospital serving residents in Los Angeles County, Orange County and San Gabriel Valley. In this role, she has authority, responsibility, and accountability for nursing services within the facility, focusing on people, services, quality, growth and finance. She is also in charge of oversight of COVID-19 operations.

Throughout the pandemic, Pratt has shown resilient leadership, providing expert guidance and working closely with front line staff and nursing leadership to ensure patients of PIH Health are provided outstanding compassionate care. Under her leadership, the organization has received numerous awards and recognitions including the Outstanding Patient Experience Award and Patient Safety Excellence Award by Healthgrades, as well as the NRC Health Excellence Award, which it has received for 10 years in a row.

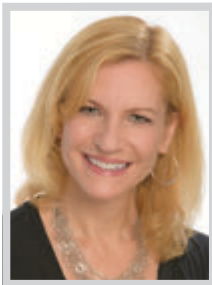


SUSANA V. SANTIAGO-SORIANO, MD

Physician

Dr. Susana V. Santiago-Soriano is a pediatrician in Los Angeles. She has been practicing medicine for more than 30 years. Dr. Santiago-Soriano received her medical degree in 1987 from De La Salle University College of Medicine in the Philippines. She completed a pediatric residency at King Drew Medical Center and has been in private practice for almost 19 years. She serves an average of 2,300 managed care patients each year.

Dr. Santiago-Soriano provides primary care for children of all ages, from newborns to teenagers. Dr. Santiago-Soriano works closely with each of her patients' parents and family to ensure that the child is developing and maturing properly and in good health.



LAURIE SEWELL

President and CEO
Servicon Systems, Inc.

Laurie Sewell is the president & CEO of Servicon, a leading EVS provider in LA and Southern California. In LA Servicon is the primary EVS partner with LAC USC. The organization's emphasis is on its purpose – to elevate the EVS industry and provide healthy environments for people to thrive with a focus on employee engagement, training, and outstanding client experience.

During the pandemic, EVS workers have become publicly recognized as essential, front-line workers and heroes fighting COVID so that doctors and nurses can do their jobs effectively. Sewell is on a mission to emphasize the importance of EVS workers in maintaining the health of the nation after a particularly difficult year. She is also steering Servicon away from conventional concepts of EVS services to new concepts of clean that are driving wellness, sustainability, new analytics, and employee engagement with innovative technologies and training concepts.



KIMBERLY SHRINER, MD

Infectious Disease Specialist
Huntington Hospital

Dr. Kimberly Shriner is an infectious disease and tropical medicine specialist as well as a teaching faculty member at Huntington Hospital. She is the founder and director of Huntington's Phil Simon Clinic providing complete HIV and infectious disease care for the underserved in the San Gabriel Valley. In 2001, she founded The Phil Simon Clinic Tanzania Project, a nonprofit, global outreach program in East Africa. The Project continues to be a platform for scholarship, post graduate training for Huntington's staff and an amazing philanthropic experience for professionals in health care and supportive services.

Dr. Shriner has published in many peer reviewed journals and continues to do research in HIV, tropical and zoonotic diseases and climate effects on infectious pathogens. She is Huntington Hospital's leading physician regarding COVID-19 and has been an actively educating and informing the community throughout the pandemic.

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CONGRATULATIONS

Los Angeles Business Journal

Women of Influence – Health Care Nominees

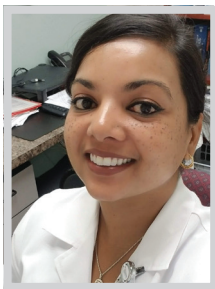


Carol K. Lucas
Shareholder



Damaris L. Medina
Shareholder

WOMEN OF INFLUENCE: HEALTH CARE



ANITA SIRCAR, MD, MPH, DTM&H
Physician
Providence Little Company of
Mary Medical Center

Dr. Anita Sircar is an infectious disease physician for three hospitals in the community. She serves on faculty at UCLA SOM as clinical instructor of the Health Sciences in the Division of Infectious Diseases. She works closely with the infection prevention department and has been vital in hospital preparedness for COVID-19. Dr. Sircar was content expert and lead advisor to the COVID Task Force when the pandemic hit in March 2020. Her experience as an Epidemic Intelligence Service (EIS) officer for the CDC and her work in West Africa for the Ebola outbreak in 2015 helped her prepare the team for the pandemic. Her knowledge and expertise of infectious diseases and the management of high-consequence pathogens was vital to the hospital. During the height of the pandemic, she worked 155 days straight seeing COVID patients every day. She won several awards and honors for her work.



JOHNESE SPISSO
*President, UCLA Health,
CEO, UCLA Hospital System,
Associate Vice Chancellor of UCLA Health Sciences
UCLA Health*

Johnese Spisso, president of UCLA Health, CEO of UCLA Hospital System and associate vice chancellor of UCLA Health Sciences, is a nationally recognized academic health care leader. With more than 30 years of experience, she oversees all operations of UCLA's hospitals and clinics and the health system's regional outreach strategy. Spisso led UCLA Health, and its nearly 35,000 employees, through the global pandemic. Her leadership in effectively managing in a crisis was on the national stage as UCLA Health was among the first in the country to develop its own COVID-19 test, administering it to nearly 150,000 people since March 2020. She oversees teams coordinating COVID-19 vaccination distribution, and she directed 250 clinics throughout Southern California to achieve more than a half-million telehealth visits. She excels in making strategic and timely operational decisions to meet the needs of patients and to ensure staff safety and well-being.



MARY VIRGALLITO
*Associate Administrator of Quality
and Patient Safety
USC Verdugo Hills Hospital*

As associate administrator of quality and patient safety, Mary Virgallito is in charge of directing quality improvement, infection prevention and control, licensing and accreditation, and patient safety programs for community-based hospital resulting in significant and rapid improvements in patient safety and quality rating scores within a three-year timeframe. She also regularly educates the public on proper community health practices. Virgallito quickly implemented a response protocol to COVID-19 that earned high praise from the LA County Department of Public Health. The infection prevention practices included using remote technology to screen and monitor COVID-19 patients to reserve PPE and decrease risk to staff. She was the statewide representative for all California chapters of the Association for Professionals in Infection Control and Epidemiology to the California Department of Public Health Healthcare Acquired Infections Advisory Committee. She has implemented no-touch cleaning practices to minimize risks.



IRENA ZUANIC
*Chief Nursing Officer and site Co-Administrator,
PIH Health Good Samaritan Hospital
PIH Health*

Irena Zuanic is the chief nursing officer (CNO) and site co-administrator of PIH Health Good Samaritan Hospital, an over-135-year-old, 408-bed acute care hospital in downtown L.A. In her role, Zuanic is responsible for direct oversight of all inpatient nursing units, emergency room, perioperative services, perinatal services, physical therapy, occupational therapy, inpatient dialysis, hospital operations. She is also in charge of oversight of COVID-19 operations. Zuanic has shown dedicated leadership throughout the pandemic, enhancing communications with staff by working with other nursing and hospital leaders to create a repository of the ever-changing COVID-19 information and sending frequent and critical updates from hospital command center. She is known for putting a special focus on leadership rounding, creating opportunities for essential real time communication to answer questions and to personally thank frontline teams for their commitment to their patients and community.



Congratulations, **JOHNESE SPISSO**, MPA – President, UCLA Health; CEO, UCLA Hospital System; Associate Vice Chancellor, UCLA Health Science – for being recognized as one of **L.A.'s Women of Influence**. Your vision and compassionate leadership inspire the entire UCLA Health family and the communities that it serves throughout Southern California and the world.

**WOMEN OF INFLUENCE:
HEALTH CARE**



Miller Children’s & Women’s Hospital Long Beach Aims to Provide Equitable Birth Experience to Diverse Population of Expectant Mothers

MemorialCare Miller Children’s & Women’s Hospital Long Beach delivers more than 5,500 babies each year at its Cherese Mari Lulhere BirthCare Center. In fact, it’s the only hospital in Los Angeles and Orange Counties with a level IV maternity center and level IV Neonatal Intensive Care Unit under one roof, allowing for 24/7 specialized care for mom and baby. Because of this, Miller Children’s & Women’s serves expectant mothers from across a diverse region.

With a diverse population, comes a range of unique health needs and challenges, particularly for black women. According to the Centers for Disease Control and Prevention (CDC), the national maternal mortality rate in 2018 was 17.4 deaths per 100,000 live births. That same CDC report found that the maternal mortality rate for non-Hispanic black persons in 2018 was more than double the rate for non-Hispanic white persons, 37.3 compared with 14.9.

Miller Children’s & Women’s set out to improve these nationwide statistics by changing the culture around the care for expectant moms before, during and after the birth experience.

One of the ways this shift is being made is through participation in a pilot project with the California Maternal Quality Care Collaborative (CMQCC), which is a multi-stakeholder organization committed to ending preventable morbidity, mortality and racial disparities in California maternity care. CMQCC uses research, quality improvement toolkits, state-wide outreach collaboratives and an innovative Maternal Data Center to improve health outcomes for mothers and infants.

“The CMQCC is providing us with the framework to educate our teams on health equity and find ways to reduce disparities in care that disproportionately affect black women,” says Terri Nikoletich, MSN, MPH, program director, perinatal health education, lactation support, OB Clinic and Welcome Baby Program.

Education modules have been rolled out across the inter-disciplinary team that includes specialized physicians and nurses, social workers, and even spiritual and palliative care teams, who provide an extra layer of support to women who may experience loss or a traumatic birth.

“Everyone has unconscious biases that can affect the care they provide,” says Nikoletich. “The education we have been doing helps us recognize those biases, and provide an equitable experience for our moms regardless of their race, religion, sexual orientation or ability to pay.”

Miller Children’s & Women’s recently implemented a questionnaire for its patients to learn more about their experience and perception of how they were treated. That data is shared with CMQCC and directly helps in the creation of resources that other hospitals will be able to use in the future to implement similar programs.

“The work we’re doing not only makes a profound impact on women in our region, but we’re proud to be a part of creating change for mothers across our state and nation,” says Nikoletich.




MemorialCareTM
Miller Children’s & Women’s
Hospital Long Beach


800-MEMORIAL (636-6742)
millerchildrens.org/Maternity

Congratulations to our Chief Nursing Officer, Dr. Susan Herman, for being recognized as one of L.A.’s Women Influencers in Health Care!



Under her leadership, our teams have achieved recognition at the local, state and national level. And over the last year, faced with unprecedented challenges in health care, she oversaw the opening of the Cherese Mari Lulhere Children’s Village, which is the only building of its kind in Los Angeles County with a one-stop-shop approach to outpatient specialty care for kids.

Thank you Susan for making an impact on the thousands of children and their families across the region who need specialized pediatric care.


MemorialCareTM
Miller Children’s & Women’s
Hospital Long Beach

800-MEMORIAL (636-6742)
millerchildrens.org